

# Claims Examiner Certification



Montana Department of  
**LABOR & INDUSTRY**

# House Bill 757

## Required Certification of Claims Examiners

- Requires certification of claims examiners in work comp
  - Modifies 39-71-320, MCA and provides for rule making
    - Process for transition of newly hired claims examiners
    - Grace period for those working as an examiner 1/1/2019
      - (Not a Grandfather)

# Rule Making

## Legislature directed the Department to adopt rules

Rules previously required:

- Minimum qualifications
- Examination
- 2-year certification and renewal
- Continuing education requirements

New rules required:

- Newly hired claims examiner training process
- 12 month grace period for noncertified claims examiners to take the examination

# Examiner Training

Process by which a claims examiner who is newly hired or is in training may perform claims functions prior to becoming certified

- Hire or entry into a claims examiner training program  
Department notice
- Time frame to complete training program
  - 1 year
  - Extensions beyond 1 year

# Additional Considerations For Rule Making

## Definitions

- Trainee
- Claims examiner assistant

## Lapse of certification

- Currently, Rule allows 12 months to renew certification by completing education requirements

## Other Considerations

# Questions/Discussion