Claims Examiner Certification
House Bill 757
Required Certification of Claims Examiners

• Requires certification of claims examiners in work comp
  • Modifies 39-71-320, MCA and provides for rule making
    • Process for transition of newly hired claims examiners
    • Grace period for those working as an examiner 1/1/2019
      • (Not a Grandfather)
Rule Making

Legislature directed the Department to adopt rules

Rules previously required:
- Minimum qualifications
- Examination
- 2-year certification and renewal
- Continuing education requirements

New rules required:
- Newly hired claims examiner training process
- 12 month grace period for noncertified claims examiners to take the examination
Examiner Training

Process by which a claims examiner who is newly hired or is in training may perform claims functions prior to becoming certified

- Hire or entry into a claims examiner training program
  - Department notice
- Time frame to complete training program
  - 1 year
  - Extensions beyond 1 year
Additional Considerations For Rule Making

Definitions

- Trainee
- Claims examiner assistant

Lapse of certification

- Currently, Rule allows 12 months to renew certification by completing education requirements

Other Considerations
Questions/Discussion