

# Drug Formulary & Legacy Claims – REQUEST

*Dated March 30, 2020*

## Legacy Claim Guidance/Request to Insurers and TPAs due to COVID-19

Insurers and TPAs in Montana sent over 1,000 letters out related to Legacy Claims on January 1<sup>st</sup> and there have been few reported responses from providers. At least one insurer followed up with a proactive 2<sup>nd</sup> mailing as a reminder. It is appropriate to assume most, if not all, healthcare providers are now overstretched with the COVID-19 crisis, which likely compounds the problem.

If you sent out the letters by January 1, your Legacy Claims will technically fall under the Drug Formulary April 1<sup>st</sup>. Given the immediate crisis of COVID-19 and the overload to our healthcare system, **the Department is formally requesting all TPAs and insurers delay adherence to the Drug Formulary requirements for Legacy Claims until the COVID-19 crisis passes.** Doing so will ensure that healthcare providers will not have this added layer of healthcare delivery complexity during a time when they have no additional capacity.

If you have additional questions, please call Celeste Ackerman, our Administrative Officer for Medical Regulations or myself at (406) 444-6543.

Bill Wheeler, Deputy Administrator  
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