# Kloepfer ADR LLC 5165 Deerview Park Cleves, Ohio 45002 202.251.1495 gwkloepfer@gmail.com

Experienced AAA and FMCS Labor Arbitrator and Court Mediator who is dedicated to ensuring a fair and consistent application of collective bargaining agreements, rules, policies, procedures, and laws. I possess excellent intuitive skills necessary to make decisions based on my 38 years of Labor Relations experience and in the Dispute Resolution processes. Make binding decisions based on the language of collective bargaining agreements, facts, past practices, credibility, the law, and other understandings of the parties relative to the interpretation of the labor agreement or whether or not sufficient evidence is present to support or not support my decision in dispute. I possess a visceral, first-hand understanding, appreciation, and respect of labor-management relations from the employer's and the union's perspective.

My passion is resolving workplace disputes through arbitration or mediation. It is that simple. I conduct an orderly hearing, allow the parties' representatives to present their own cases, write clear decisions, and get decisions out on time. As a mediator I press hard for a settlement without being bossy. My philosophy is straightforward; an Arbitrator must be neutral and must make their decisions based on the Contract and not rewrite the parties Contract. An Arbitrator must interpret the Contract as written as well and the parties bargaining history and practices. My philosophy for Meditation is basically the same; I have discovered that assisting parties reach a mutually agreeable resolution to their dispute is even more satisfying to me than their success in mediation and/or arbitration. In mediation the parties control their own destiny. There are no losers in mediation. Most of the cases that I mediate are already in at some level of the dispute process. However, it is particularly gratifying when I can guide parties to a solution that avoids litigation. This is especially rewarding when the issue involves the breakdown in communications between Labor and Employers or workers and Employers.

## **Arbitration Panels**

American Arbitration Association (AAA)

Federal Mediation and Conciliation Service (FMCS)

Postal Service Panel

Ohio State Employment Relations Board

Illinois Educational Labor Relations Board

Pennsylvania Bureau of Mediation, Department of Labor and Industry

Oregon Labor Relations Board

Montana Labor Relations Board

Kentucky Labor Cabinet

Panelist for Indiana Education Employment Relations Board (IEERB)

Financial Industry Regulatory Authority (FINRA)

Better Business Bureau (Ohio and National)

Neutral Representative on Executive Board for Central Ohio Labor and Employment Association (COLERA)

#### **Mediation Panels**

Federal Mediation and Conciliation Service Qualified

Member of the Association for Conflict Resolution

Home Foreclosure Mediator and Mediator for the Common Pleas Court for Hamilton County Ohio

#### **Formal Panels**

Gary Kloepfer Page 1 of 2

Virginia General District Court DC Bar Attorney Client Arbitration Board (ACAB) District of Columbia Court of Appeals – Hearing Board Member for Board of Responsibility

### **EDUCATION**

### **National Labor College**

Bachelor of Arts: Union Leadership and Administration and Labor Safety and Health

### University of Georgia

Certified Mediator

### **Mediators Without Borders**

Certified Mediator

### **CERTIFICATES**

Certified Mediator - The University of Georgia

Mediators Without Borders, Certified Mediator

Mediators Without Borders - 60 Hours Mediation & ADR Internship

Mediation Training: Theory & Techniques for the Advocate & Mediator - Kentucky Supreme Court

Foreclosure Mediation Training - Ohio Supreme Court

Certified Mediator - Judicial Council of Virginia for General District Court

Labor Management Certification - Northern Kentucky University

EEO Investigator 32 Hour Training

Becoming a Labor Arbitrator – FMCS

Judicial Council of Virginia General District Court Mediator

2018 Arbitrator and Advocate Symposium sponsored by the FMCS, LERA and National Academy of Arbitrators

Joint Labor-Management Co-Mediation from FMCS

Becoming a Labor Arbitrator from FMCS

EEO Investigator 32 Hour Training

Case Finances - What Arbitrators Need to Know - AAA

Award Writing Safeguarding, Deciding & Writing Awards - AAA

Arbitrating a Difficult Discharge Case - AAA

Practical Guide to the Consumer Arbitration Process – AAA

The Meaning and History of the Constitution – Hillsdale College

### **AWARDS**

- Army Commendation Medal for Meritorious Service
- Member of National LERA Diversity and Inclusion and Diversity Committee
- Neutral Representative on Executive Board for Central Ohio Labor and Employment Association (COLERA)